

Security and Privacy Awareness TRAINING

Inspired eLearning

The **gold standard** in security and privacy training,
for not a lot of gold...



Turn-Key Training Solution

Investing in technical security controls is essential for securing your organization's information and ensuring privacy. But technical controls are not enough.

Consider for a moment that every employee and contractor is given access through gates, locked doors, authentication systems, firewalls, and encryption systems. Clearly without end-user training on security best practices, it is impossible to secure your information resources or ensure privacy.

This fact coupled with training mandates, such as **FISMA, SOX, GLBA, HIPAA, PCI, and Red Flag**, make a turn-key security and privacy awareness training program essential to any organization's compliance and risk management initiatives.

Building a Security Conscious Culture

Our 17-course security and privacy awareness library is designed as an enterprise-wide communications tool that fosters a security conscious culture. To motivate learners we focus on "what's in it for them." We explain that all of the techniques used to protect workplace resources can also be used to protect their home computer and identity. Our program includes eLearning courses, a monthly eNewsletter, posters, screensavers, and job aids to provide a constant stream of tips and best practices that learners can put to use immediately to enhance security.

Use our comprehensive and highly interactive program to train your workforce, comply with laws, regulations and standards, and reduce the risk of security or privacy breaches.

30% of IT Security relates to technology.
70% relates to people and practice.

A turn-key, web-based training program to build, manage, and maintain security awareness.

Make your end-user population a powerful defense by training them to recognize and respond to threats immediately.

4 years of unique
annual content

17-course library

Security and Privacy Awareness TRAINING

Inspired eLearning's Unique Benefits Include:

The Most Comprehensive Security and Privacy Awareness Program Available

Our 17-course, role-based library is unmatched. A sure way to curb enthusiasm for an annual training requirement is to give the very same course every year. Only our program offers unique, all-employee course content for up to four years. No other program comes close. Your employees will love you for offering it and your initiative will be much more likely to succeed over the long-term. Couple this with annual updates and training for managers, IT professionals, PCI compliance, Red Flag Identity Theft Prevention, GLBA, HIPAA, Privacy Act, and physical security, and you can see how our level of depth and breadth sets the standard.

Do your employees prefer fresh content every year? We can help.

Industry and Government Acceptance

Our programs have received rave reviews from public and private organizations such as ADP, Johnson Controls, the Securities Exchange Commission, Bridgestone Firestone, Hearst Corporation, Tenet Health Systems, McDonald's, Toys-R-Us, US Air, Convergys, and DTE Energy, just to name a few. Don't waste time re-inventing the wheel. Plug into an existing, all-inclusive solution used by some of the most respected organizations in the world.

Looking for a proven solution? Choose Inspired eLearning.

17 Languages Ready to Go

Choose Inspired eLearning to go global. Even if you don't have a need for additional languages today, you never know what the future will bring and you want to be ready with an experienced vendor who has mastered the art and science of localization and is not using you as a test case. Our courses are available in English, French, French Canadian, German, Spanish, Latin American Spanish, Italian, Dutch, Greek, Japanese, Simplified Chinese, Traditional Chinese, Portuguese, Polish, Czech, Russian, and Korean, and can be translated into any other language.

Looking for global reach? Check out our program.

An Engaging, Highly Interactive Program

Engaging learners and keeping their attention are essential requirements of any eLearning course. Our courses are designed to grab learners' attention with thought-provoking scenarios, simulations, and real world stories, and keep it with a quick pace and lots of interactivities.

Looking for highly interactive and engaging content? Check out our demos.

An Enterprise-Class, Customizable LMS

Many training companies tout a learning management system option, but only inspired eLearning offers an enterprise-class LMS that is built in-house and can be fully customized to your needs. The iLMS offers ad-hoc reports automatically emailed to you, regularly scheduled automatic reminders for learners, automated exports to your HR system, LDAP synchronization, Single-Sign-On (SSO), and multi-server deployments capable of training hundreds of thousands of learners. Settling for anything less could leave you locked into an inflexible solution that can't meet your needs.

Need a flexible, customizable LMS that integrates into your existing infrastructure? We can help.

Above and Beyond Support

The level of support and service you receive during an enterprise-wide deployment is equally as important as the quality of the content and the technical quality of the delivery platform in terms of program success. At Inspired eLearning our goal is to go Above and Beyond. We assign an experienced project manager, who is just a phone call or an email away, to walk you through a successful deployment. And we don't stop there. The project manager is available to you for strategic consulting for the life of your contract. And we don't stop there either. You have access to SCORM, AICC, and web programming resources through our second level support team to ensure no obstacle stands in the way of your program's success.

Do you prefer support staff that goes Above and Beyond? Choose Inspired eLearning.

Broad Technical Compatibility with over 1,000,000 Learners

Delivering a course to 500, 1000, or 10,000 people means running software on that many computers, many of which have different settings, browsers, operating systems, and versions of Adobe® Flash®. This is where experience really comes into play. We have delivered training to over 1,000,000 users world-wide on PCs and Macs so you can be certain that our software is tested, mature, and ready to go.

Have a highly mixed client computer environment? We have the solution.

100% Customizable Content

Every organization is unique and one size does not fit all. You can use our off-the-shelf courses just as they are or as a starting point for building a training program that is as unique as your organization.

Interested in adding your own content? This is what we do every day.

Features at a Glance

- › 17-course library
- › 100% customizable course content
- › Annual updates
- › Monthly eNewsletter
- › Security awareness screensavers
- › Security awareness posters
- › Online testing and certification
- › A comprehensive policy acceptance tool
- › Your logo on every page
- › An introductory message from your management team
- › Automatic course bookmarking
- › SCORM and AICC compliance
- › Hosted on your LMS or ours
- › Ad-hoc reports available in CSV, XLS, and PDF
- › User data synchronization with HR systems
- › Course history synchronization with HR
- › Single-Sign-On (SSO) / LDAP

17 - Course Library

Basic Security Awareness Library

1. S-101: Basic Security Awareness 30-40 minutes

Protecting your personal and workplace data is as crucial as protecting your bank account. Hackers, identity thieves, and malicious programs roam the Internet searching for easy targets. Learn the fundamentals of information security including key principles, concepts, vulnerabilities, threats, and how to counter them. By mastering the information presented in this course you will be able to defend your personal and workplace data from malicious threats and become certified in basic security awareness.

2. S-102: Advanced Security Awareness 20-30 minutes

Learn the advanced security awareness topics needed to complete your training and be a human firewall. By mastering the information presented in this course you will be able to defend your personal and workplace data from malicious threats and become certified in information security awareness and literacy.

3. S-103: Security Awareness and Literacy 50-70 minutes

This course combines S-101 and S-102 into a single training program for organizations who would like to deploy one training program that covers every topic required by laws, standards, and regulations.

Extended Security Awareness Library

4. S-105: Security Awareness Refresher 15-25 minutes

Review the fundamentals of information security including key principles, concepts, vulnerabilities, threats, and how to counter them. Each topic is followed by an interactive quiz.

5. S-110: Security Awareness for Managers 20-30 minutes

Your managers are in a unique position to influence the success or failure of your security awareness program. Because they are the voice of your organization to their direct reports, their behavior and buy-in is a critical component of ensuring your cultural transformation to a security conscious organization. Therefore, training them to lead by example and encourage their teams to conduct everyday business in a responsible and secure way that reduces organizational risk, increases productivity and complies with policies, laws, and regulations is critically important.

6. S-120: Security Awareness for IT Professionals 20-30 minutes

Your IT professionals need to be ready with the knowledge and skills needed to enable your business processes to keep moving forward while, at the same time, protecting your information assets and capabilities. This security awareness course is designed to provide all IT professionals with the knowledge and skills they need to do their part in preventing security incidents, avoiding common pitfalls, and following information security policies, standards, and guidelines.

7. S-125: Baseline Information Security Training for IT Professionals 75-90 minutes

To ensure enterprise security it is important to establish a baseline of fundamental information security knowledge that every single employee in the IT department must have. And the best way to ensure this baseline is to regularly train all current employees and new hires. This course is designed to provide that baseline of knowledge to any organization and to be easily customized to fit your particular policies, procedures, best practices, and guidelines.

17 - Course Library (continued)

8. S-133: Security Awareness and Literacy 60 minutes

This is our second all-user security awareness training course, which is designed to provide a fresh training experience in year two or three of your program. The theme of this course is “the strongest link.” It covers the same topics as S-103, such as password management, identity theft, malware, social engineering, phishing, physical security, travel safety, mobile data, privacy, and acceptable use.

9. S-135: Security Awareness Refresher 20 minutes

This is our second all-user security awareness refresher course and is a companion to S-133. It reviews the fundamentals of information security including key principles, concepts, vulnerabilities, threats, and how to counter them. Each topic is followed by an interactive quiz.

10. P-103: Physical Security 30-45 minutes

Train your employees to recognize and respond to physical security issues in the workplace, including workplace violence, theft, and emergencies.

11. PCI-101: Compliance 20 minutes

This course introduces employees and supervisors to the 12 PCI requirements, their role in ensuring compliance with PCI, and the best practices they should follow every day.

12. HS-102: HIPAA Security 30-40 minutes

This course covers information security awareness topics from the point of view of protecting medical records and all Protected Health Information (PHI). It includes similar topics to those found in S-101 in order to comply with the HIPAA Security Rule.

Privacy Library

13. P-101: General Privacy Awareness 45 minutes

Protecting customer, organization, and employee private data is not just a core organizational value, it's the law. This course will help employees understand what information is private, why it is private, and what they can do to protect it throughout the data lifecycle, which is the life of a piece of information, whether in paper or digital format, from creation to destruction within an organization.

14. GLBA-101: GLBA Privacy Awareness 45 minutes

Protecting Nonpublic Personal Information (NPI) is more than just a core organizational value. Because of the Financial Services Modernization Act of 1999, also referred to as the U.S. Gramm Leach Bliley Act (GLBA), it's the law.

This privacy course is specifically tailored to help financial services employees understand what information is private, why it is private, and what they can do to protect it throughout the data lifecycle, which is the life of a piece of information, whether in paper or digital format, from creation to destruction within an organization.

15. HP-101: HIPAA Privacy Awareness 45 minutes

This course explains how the HIPAA privacy rule protects medical privacy and what you can do to prevent privacy breaches. Topics include Protected Health Information (PHI), rules and exceptions for protecting the privacy of PHI, safeguarding PHI, and individuals' rights to access PHI.

Records Retention

16. DR-101: Data and Records Retention 35 minutes

Electronic and hardcopy data is growing at a rate of about 125% per year and yet only 20% of that data is actually used to conduct business. Your employees need to be trained to only create the data they need, as well as how to properly and legally dispose of it when it is no longer required. This will not only lower your administrative burden, but will also make electronic discovery much less costly in the event of a lawsuit.

Red Flag Identity Theft Prevention

17. S-107: Red Flag Identity Theft Prevention 25 minutes

This course helps employees understand your Identity Theft Prevention Program and how they can help prevent identity theft by recognizing Red Flags and responding appropriately. It includes coverage of laws, regulations, definitions, identity theft prevention program details, detection, response, and handling address discrepancies.



Your organization may qualify for a free 5-user license

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at info@inspiredelearning.com
or call toll free at 1-800-631-2078